



**Motor Vehicle Safety**  
Information: 1-800-333-0371

**TP 14566 - Public Notice**  
**Child Restraint Systems**  
**2022-P01 E**  
**January 14, 2022**

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## Clek Liing and Liingo Infant Car Seats – Broken canopy stay may create choking hazard

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<b>Manufacturer and Importer:</b>	Clek, Inc. 226 Lesmill Road Toronto, ON M3B 2T5	
<b>Consumer Contact:</b>	1-866-656-2462	
<b>Models Affected:</b>	Model Name:	<b>Clek Liing</b>
	Model Number:	LG19C1
	Date of manufacture:	May 1, 2019 to September 14, 2020
	Number of Units:	3,410
	Model Name:	<b>Clek Liingo</b>
	Model Number:	LGO20C1
	Date of manufacture:	May 20, 2020 to September 14, 2020
	Number of Units:	251
<b>Geographical Distribution:</b>	Across Canada	

### Issue:

Clek Inc. has found that the canopy stay (plastic rod) in the center of the canopy on some car seats can break if forcefully bent and leave behind a small plastic part, which an infant could put it into their mouth. This notice only affects Clek Liing and Liingo infant car seats made before September 15, 2020.



Figures 1 and 2. Location of the canopy stay on the infant car seat

### **Safety Risks:**

Infants could choke on a small piece of the canopy stay taken from the seat.

Clek told Transport Canada about this issue after receiving reports of a child in the U.S. grabbing a piece of the canopy stay, after it had broken off.

So far, Transport Canada hasn't received similar reports from Canadian infant car seat owners. There are currently no reports of choking or any other any injury in either Canada or the U.S.

### **Company Actions:**

Clek has designed a canopy stay made of a stronger and more flexible material. The company will provide affected infant car seat owners with a kit to replace the canopy stay.

All Clek Liing and Liingo infant car seats made on or after September 15, 2020, already have the new part.

### **Consumer Recourse:**

Clek will notify all registered owners of affected car seats. This notice will explain the issue and include instructions for how to get a free kit to fix the issue.

If you haven't registered your infant car seat, or if you've moved, contact Clek to get a free repair kit. Make sure you have this information on hand when you contact Clek:

- your infant car seat's serial number
- its date of manufacture and
- your updated mailing address.

You can contact Clek:

- Online: [www.clekinc.com/canopynotice](http://www.clekinc.com/canopynotice)
- By email: [canopynotice@clekinc.com](mailto:canopynotice@clekinc.com)
- By telephone: 1-866-656-2462

Clek has said that it is safe to use your infant car seat while waiting to receive a kit to fix the issue.

Once you receive the kit, replace the original canopy stay with the replacement part by following the included instructions. Don't return your car seat to a store or to Clek.



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## Clek Liing and Liingo Infant Car Seats – Warning labels may pose choking hazard

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<b>Manufacturer and Importer:</b>	Clek, Inc. 226 Lesmill Road Toronto, ON M3B 2T5	
<b>Consumer Contact:</b>	1-866-656-2462	
<b>Models Affected:</b>	Model Name:	<b>Clek Liing</b>
	Model Number:	LG19C1
	Date of manufacture:	March 27, 2019 to February 22, 2021
	Number of Units:	316
	Model Name:	<b>Clek Liingo</b>
	Model Number:	LGO20C1
	Date of manufacture:	May 20, 2020 to February 22, 2021
	Number of Units:	82
<b>Geographical Distribution:</b>	Across Canada	

### Issues:

Clek Inc. has found that the warning labels placed on some covers or headrests may bubble or lift at the edge, making it easier to peel off.

An infant may peel off small pieces of the labels and put them into their mouth. This also makes the warning labels harder to read.

This notice only affects Clek Liing and Clek Liingo infant car seats with black “carbon” fabric cover or insert headrests.



Figure 1. Warning labels shown on the fabric cover. These labels may also appear on the insert headrest.

### **Safety Risk:**

Infants could choke on a small piece of the warning label taken from the cover or headrest.

Clek told Transport Canada about this issue after receiving reports of warning labels peeling or being peeled off on a few seats. There are currently no reports of choking or any other any injury in either Canada or the U.S.

### **Company Actions:**

Clek will send a repair kit to owners of affected infant car seats. The kit will include fabric with securely attached warning labels.

### **Consumer Recourse:**

Clek will notify all registered owners of affected infant car seats. This notice will explain the issue and include instructions for how to get a free kit to fix the issue.

If you haven't registered your infant car seat, or if you've moved, contact Clek to get a free repair kit. Make sure you have this information on hand when you contact Clek:

- your infant car seat's serial number
- it's date of manufacture
- an image that shows the peeling label, and
- your updated mailing address.

You can contact Clek:

- By email: [warninglabelnotice@clekinc.com](mailto:warninglabelnotice@clekinc.com)
- By telephone: 1-866-656-2462

Clek has said that it's safe to use your infant car seat while waiting to receive a kit to fix the issue.

Once you receive the kit, replace the original fabric cover or insert headrest with the replacement part by following the included instructions. Don't return your car seat to a store or to Clek.